# Best practices guide

From the

"Do's and don'ts industry workshops"

EuroCC2 & CASTIEL2-WP4

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With NCC Belgium, NCC Germany and NCC Luxembourg

# LinkedIn & Social Media to Target Industry

- Inputs extracted from the presentations made by NCC Belgium, NCC Germany and NCC Luxembourg
- On September 15th, 2025



- ➤ Maintain an active NCC LinkedIn channel with mixed content (success stories, events, trainings).
- ➤ Post consistently (~4 per week) and engage via comments, polls, and reactions.
- ➤ Pick strategic sectors and use relevant keywords (OpenFOAM, STAR-CCM+, CFD, FEA).
- ➤ Identify and contact leads via multiple channels (LinkedIn, email, events).
- ➤ Use LinkedIn Sales Navigator for refined filtering and automation.

- > Don't rely solely on cold LinkedIn messages or paid ads.
- ➤ Don't target unverified or irrelevant profiles (e.g., academic researchers).
- ➤ Don't underestimate screening effort automate where possible.
- ➤ Don't depend only on LinkedIn; integrate events, media, and surveys.

- Collaborate with hubs, incubators, EDIHs, CoEs, and spin-offs.
- ➤ Base outreach on practical HPC use cases and open-source software accessible to SMEs.
- Send short, specific messages with a clear offer or meeting request.
- Focus on "quick wins" and qualified decisionmakers.
- ➤ Use ecosystem collaboration to open new industrial channels.

- ➤ Don't overlook personalization avoid generic outreach.
- ➤ Don't forget to follow up leads after first contact.

- ➤ Use LinkedIn as the main social media channel to reach industry stakeholders.
- ➤ Plan and maintain a balanced posting rhythm (1–3 posts per week).
- ➤ Mix business updates, announcements, and personal insights.
- Schedule posts and monitor impressions, clicks, comments, reposts.
- ➤ Use analytics dashboards to track post engagement, followers, and competitors.

- Export data (CSV/XLS) regularly to preserve longterm trends (>365 days).
- ➤ Use LinkedIn's Social Selling Index (SSI) to assess profile impact.
- ➤ Test ChatGPT, emojis, or icons to make posts more engaging.
- ➤ Keep experimenting with post formats to improve visibility.
- ➤ Combine personal and organizational accounts strategically.

- ➤ Don't post too frequently or too rarely both reduce reach.
- ➤ Don't expect immediate visibility; LinkedIn tests content first.
- ➤ Don't ignore timing optimal posting hours matter.
- ➤ Don't skip exporting analytics older data is lost automatically.

- ➤ Don't depend on "trial and error" use metrics to guide strategy.
- ➤ Don't ignore comment engagement it boosts algorithmic visibility.

- Leverage event momentum: publish 1-minute recap videos the same day.
- Tag strategic partners (ministries, research centers, initiatives) to maximize reach.
- ➤ Share team photos and human-centred posts for stronger engagement.
- ➤ Use videos, GIFs, and carousels to increase reach and impressions.
- ➤ Repurpose content (#ThrowbackThursday) and tell stories (e.g., project origins).
- ▶ Publish articles on your website (for SEO and traffic), not only on LinkedIn.
- ➤ Run 3–4-part content series (e.g., "HPC Architecture", "HPC Software", "Network", "Security").
- > Allow posts at least 3 days to perform before adjusting strategy.

- ➤ Don't post without a clear communication goal.
- ➤ Don't over-post about every small event; focus on impactful ones.
- ➤ Don't use lead-gen forms for cold audiences.
- ➤ Don't judge engagement too early wait for organic growth.
- > Don't duplicate the same content across platforms without adapting tone.
- ➤ Don't neglect series follow-up maintain consistency.





 Targeted keyword prospecting and ecosystem collaboration lead to higher conversion rates, though the process is time-intensive and requires consistency.



 Continuous, data-driven posting and analytics are key to long-term visibility and growth of NCC Germany's LinkedIn presence.



 Combining storytelling, tagging, and visual creativity with patience and data monitoring makes LinkedIn a high-impact tool for NCC Luxembourg's visibility and engagement.









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